

CU Boulder Quick Start Guide for Mac

Before you begin...



Get ready for setup. This self-service setup process is designed for individuals to complete by themselves. Ensure you are comfortable proceeding by **reviewing the step-by-step setup process: <https://buff.link/scmac>**

Don't hesitate to request help if needed from resources listed below.



Scan code to view setup instructions



Use a second device to reference setup instructions. You can use a computer previously issued to you from CU or a personal computer, phone, or tablet.



Be patient. Computer setup may take up to **2-3 hours to complete**. You cannot move locations or close your laptop once you begin, as that may disrupt the automated setup process.



DO NOT use a Time Machine backup to restore your new Apple computer. You will be able to restore files from it later, and can still use it to backup data, but attempting to setup your computer with a backup will disrupt the setup process.



Ensure you have a stable internet connection before proceeding with the automated computer setup and application installation.



If you use a personal iCloud account, note that you will no longer be able to sync the Desktop and Documents folder with iCloud Drive. Instead, **OneDrive will be configured to sync your Desktop and Documents**. You will still be able to login to iCloud and access your iCloud Drive.



The setup process will configure OneDrive for cloud file storage. Before proceeding, please make sure the files you need are accessible in OneDrive so that they will be available on your new computer. Visit <https://onedrive.live.com/login> to see the files that are in your OneDrive. If you don't see your files there, you might need to move them from your old computer to OneDrive. If you need help with this, reach out to your IT support.

Need Assistance?



- **DDS-supported users:** Schedule an appointment with a technician through the DDS Service Request Portal at <https://desktopsupport.colorado.edu>
- **IT Professional-supported users:** Schedule an appointment with them.
- **Unsure of support?** Contact the IT Service Center at 303-735-4537 or oithelp@colorado.edu for more information, or to schedule an appointment with Buff Techs visit: <https://buff.link/bufftechs>

