CU Boulder Quick Start Guide for Mac

Before you begin...

Scan code to view setup instructions

Get ready for setup. This self-service setup process is designed for individulals to complete by themselves. Ensure you are comfortable proceeding by **reviewing the step-by-step setup process: https://buff.link/scmac**
Don't hesitate to request help if needed from resources listed below.

Use a second device to reference setup instructions. You can use a computer previously issued to you from CU or a personal computer, phone, or tablet.

Be patient. Computer setup may take up to **2-3 hours to complete**. You cannot move locations or close your laptop once you begin, as that may disrupt the automated setup process.

Time Machine Backups: While a Time Machine backup can be used to restore your new Apple computer, **we strongly recommend you request assistance** from your departmental or OIT professional before attempting yourself.

Ensure you have a stable internet connection before proceeding with the automated computer setup and application installation.

If you use a personal iCloud account, note that you will no longer be able to sync the Desktop and Documents folder with iCloud Drive. Instead, **OneDrive will be configured to sync your Desktop and Documents.** You will still be able to login to iCloud and access your iCloud Drive.

The setup process will configure OneDrive for cloud file storage. Before proceeding, please make sure the files you need are accessible in OneDrive so that they will be available on your new computer.
Visit **https://onedrive.live.com/login** to see the files that are in your OneDrive. If you don't see your files there, you might need to move them from your old computer to OneDrive. If you need help with this, reach out to your IT support.

Need Assistance?

- **BTP-supported users:** Schedule an appointment with a technician through the Buff Techs Pro Service Request Portal at **https://colorado.service-now.com/bufftechs**
- **IT Professional-supported users:** Schedule an appointment with them.
- **Unsure of support?** Contact the IT Service Center at 303-735-4357 or **oithelp@colorado.edu** for more information, or to schedule an appointment with Buff Techs visit: **https://buff.link/bufftechs**

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