

## STUDENT GUIDE



## HELP & SUPPORT

Get **free** computer support via Buff Techs and the IT Service Center. Find online help documentation and step-by-step instructions for campus IT services on the OIT website.



### Phone

303-735-4357



### Email

[oiithelp@colorado.edu](mailto:oiithelp@colorado.edu)



### Websites

[oit.colorado.edu](http://oit.colorado.edu)

[oit.colorado.edu/support](http://oit.colorado.edu/support)

# Be Boulder.



Office of Information Technology  
UNIVERSITY OF COLORADO BOULDER

## NETWORK & INTERNET



Wi-Fi, wired and VPN connections are available for all campus affiliates.

[oit.colorado.edu/networking](http://oit.colorado.edu/networking)

### Residence Halls

Residence halls have campus Wi-Fi, plus Ethernet jacks for wired internet. Personal Wi-Fi access points and Wi-Fi routers are not allowed.

### Prepare Your Devices

Before coming to campus, install the CU Secure Wi-Fi certificate on your laptop, smartphone and tablet, if you have one.

Once on campus, register your gaming systems and smart devices.

[wifi.colorado.edu](http://wifi.colorado.edu)

## MICROSOFT 365 & GOOGLE WORKSPACE



Your student email is provided through Microsoft Outlook. You also have access to the Microsoft 365 suite of tools and the desktop and mobile versions of Word, Excel, PowerPoint and Outlook.

[oit.colorado.edu/microsoft-365](http://oit.colorado.edu/microsoft-365)

Google Workspace applications are also available, including Groups, Drive, Docs, Sheets, Slides, Forms and Sites.

[oit.colorado.edu/google](http://oit.colorado.edu/google)

## STUDENT SHOPPING LIST



Not sure what to buy? Review OIT's list of technology that you're most likely to need when you arrive on campus.

[oit.colorado.edu/shopping-list](http://oit.colorado.edu/shopping-list)

## IDENTIKEY LOGIN



Composed of the first two letters of your first and last name and four random digits, your IdentiKey username and chosen password are used to log in to most online campus services, including:

- Buff Portal
- CU Boulder email
- Canvas
- Computing lab computers
- Campus Wi-Fi & VPN

[oit.colorado.edu/identikkey](http://oit.colorado.edu/identikkey)

## PRINTING



With over 50 printing kiosks around campus and multiple ways to print and pay, printing and scanning your documents is convenient and easy.

[oit.colorado.edu/printing](http://oit.colorado.edu/printing)

## SOFTWARE & HARDWARE



Find information about educational pricing on computers and software (35+ free or discounted applications). Software offerings range from Adobe CC and AutoCAD to MATLAB and SPSS.

[oit.colorado.edu/software-hardware](http://oit.colorado.edu/software-hardware)

## LINKEDIN LEARNING



Access thousands of high-quality instructional videos for free. Courses are designed for all levels of learners to develop skills in Microsoft apps, Adobe Creative Suite, time management and much more.

[oit.colorado.edu/linkedin-learn](http://oit.colorado.edu/linkedin-learn)