

STUDENT GUIDE



HELP & SUPPORT

Get **free** computer support via Buff Techs and the IT Service Center. Find online help documentation and step-by-step instructions for campus IT services on the OIT website.



Phone

303-735-4357



Email

oithelp@colorado.edu



Websites

oit.colorado.edu

oit.colorado.edu/support

Be Boulder.



Office of Information Technology
UNIVERSITY OF COLORADO BOULDER

NETWORK & INTERNET



Wi-Fi, wired and VPN connections are available for all campus affiliates.

oit.colorado.edu/networking

Residence Halls

Residence halls have campus Wi-Fi, plus Ethernet jacks for wired internet. Personal Wi-Fi access points are not allowed.

Prepare Your Devices

Before coming to campus, install the CU Secure Wi-Fi certificate on your laptop and mobile devices.

Once on campus, you can register your gaming systems and smart devices.

wifi.colorado.edu

MICROSOFT 365 & GOOGLE WORKSPACE



Your student email is provided through Microsoft Outlook. You also have access to the Microsoft 365 suite of tools and the desktop and mobile versions of Word, Excel, PowerPoint and Outlook.

oit.colorado.edu/microsoft-365

Google Workspace applications are also available, including Groups, Drive, Docs, Sheets, Slides, Forms and Sites.

oit.colorado.edu/google

STUDENT SHOPPING LIST



Not sure what to buy? Review OIT's list of technology that you're most likely to need when you arrive on campus.

oit.colorado.edu/shopping-list

IDENTIKEY LOGIN



Composed of the first two letters of your first and last name and four random digits, your IdentiKey username and chosen password are used to log in to online campus services, including:

- Buff Portal
- CU Boulder email
- Canvas
- Computing lab computers
- Campus Wi-Fi & VPN

oit.colorado.edu/identikkey

PRINTING



With over 50 printing kiosks around campus and multiple ways to print and pay, printing and scanning your documents is convenient and easy.

oit.colorado.edu/printing

SOFTWARE & HARDWARE



Get educational pricing on computers and software ranging from Adobe CC and AutoCAD to MATLAB and SPSS.

oit.colorado.edu/software-hardware

LINKEDIN LEARNING



Access thousands of high-quality instructional videos for free. Courses are designed for all levels of learners to develop skills in Microsoft apps, Adobe Creative Suite, time management and much more.

oit.colorado.edu/linkedin-learn