

GETTING STARTED WITH CAMPUS TECHNOLOGY

FACULTY & STAFF GUIDE



HELP & SUPPORT

Get **free** computer support via Buff Techs and the IT Service Center. Find online help documentation and step-by-step instructions for campus IT services on the OIT website.



Phone

303-735-4357



Email

oithelp@colorado.edu



Websites

oit.colorado.edu
oit.colorado.edu/support

Be Boulder.



Office of Information Technology
UNIVERSITY OF COLORADO BOULDER

TEACHING & LEARNING



OIT provides a wide range of technologies to support teaching and learning across instructional modalities, including Canvas, Zoom, iClickers, Turnitin and WeVideo.

oit.colorado.edu/teaching-learning

OIT also maintains and supports over 300 technology-equipped classrooms and computing labs.

oit.colorado.edu/spaces

Instructors can get help with these campus technologies through in-classroom support, consulting and training.

oit.colorado.edu/ati

oit.colorado.edu/atc

NETWORK & INTERNET



Wi-Fi, wired and VPN connections are available for all campus affiliates.

oit.colorado.edu/networking

Before coming to campus, install the CU Secure Wi-Fi certificate on your laptop and mobile devices.

wifi.colorado.edu

Having an issue? Let us know.

oit.colorado.edu/networkissues

MICROSOFT 365 & GOOGLE WORKSPACE



Campus email is provided through Microsoft Outlook. You also have access to the Microsoft 365 suite of tools and the desktop and mobile versions of Word, Excel, PowerPoint and Outlook.

oit.colorado.edu/microsoft-365

You also have access to Google Workspace apps, including Groups, Drive, Docs, Sheets, Slides, Analytics, Forms and Sites.

oit.colorado.edu/google

CAMPUS LOGIN



Your IdentiKey is the account you use to log in to most campus IT services. It provides access to MyCUInfo, email, campus Wi-Fi, Canvas, Microsoft 365, VPN and more.

oit.colorado.edu/identikkey

SOFTWARE & HARDWARE



Get educational pricing on computers and software ranging from Adobe CC and AutoCAD to MATLAB and SPSS.

oit.colorado.edu/software-hardware

ZOOM



Meet online using Zoom web conferencing. Zoom's features include breakout rooms, security settings, mobile collaboration, meetings for up to 300 participants (or 500 by request), and much more.

oit.colorado.edu/zoom

RESEARCH COMPUTING



Research Computing provides support and training with services for researchers, including large-scale computing, storage of research data, high-speed networking, consulting and training, and partnering on grant proposals.

www.colorado.edu/rc

LINKEDIN LEARNING



Access thousands of high-quality instructional videos for free. Courses are designed for all levels of learners to develop skills in Microsoft apps, Adobe Creative Suite, time management and much more.

oit.colorado.edu/linkedin-learn